



# Quality Policy

Pritex Ltd. regards the promotion of its Quality policy as an integral part of its management objectives.

## Policy Summary

We are committed to continually **improving the effectiveness of the quality management system.**

Our aim is to continually enhance customer satisfaction by **meeting and exceeding our Customers' requirements** and expectations, including all relevant statutory and regulatory requirements, and by continually improving our products and services to them.

We shall achieve this through strong leadership together with improved provision of all necessary resources, business efficiencies, a philosophy of team working and the use of our own internal expertise.

To communicate our progress against key objectives and targets, we shall issue our **'Key Business Measurables'** at appropriate intervals to monitor, measure and ultimately improve our **performance and effectiveness of the Quality Management System.** (See Appendix C).

To that end Pritex's Quality Team has the authority and responsibility to ensure that the systems and procedures outlined in the Pritex Ltd. Quality Manual are implemented and maintained, whilst promoting a **zero defects** policy.

**These procedures are approved by the undersigned and must be adhered to, as applicable, at all times.**

*Gareth Jones*  
*Managing Director*

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## Quality Policy Statement

# Z.I.M.

• **Z**ero defects

• **I**mproving the quality management system.

• **M**eeting Customer requirements